

Programme Delivery as a Service

Helping you create, design and deliver transformation programmes

Empower your organisation to act digitally

Our Programme Delivery as a Service (PDaaS) is designed specifically to ensure the successful delivery of complex, transformational programmes of work. We provide a complete range of Programme Delivery services, including Programme Management Office together with the governance, tools and experienced Government practitioners you need to ensure the success of your programme delivery.

Managing your complex programmes of work

NWT can provide senior qualified Agile, Scrum and Kanban Programme Directors, with considerable real-life experience, to manage complex programmes of work including multiple projects with complex integration challenges. They understand the unique complexity presented by planning and delivering major programmes and have the understanding, ability and confidence to address these challenges and manage programmes of scale.

Working in partnership with your own internal team, our Security Cleared Programme Director can help you manage and control your waterfall/Agile/hybrid programme or project portfolio delivery. Typically, their role include managing programme design, planning, management and product delivery as well as the supporting change control processes, finances / resource management, communications and reporting, change management, budget and risks.

Using our nimble and iterative four-stage process they will help you to deliver key programmes of work on time and within budget. They can introduce and embed programme management practices within your organisation to bring improvements in delivery support, governance and ultimately more consistent success of your programmes.

Features

Accredited APM and PRINCE2 Programme Director and Government technology subject matter expert who can:

- Provide iterative delivery of outputs from client-driven sprints
- Adopt of state-of-the-art tools to aid programme monitoring and control
- Take responsibility for stakeholder management and resource delivery
- Effectively identify and manage programme risks
- Continual management of time, cost and quality of a programme
- Facilitate increased client interaction during the programme lifecycle
- Provide training and knowledge transfer that gives immediate results post engagement
- Ensure quality assurance of all deliverables.

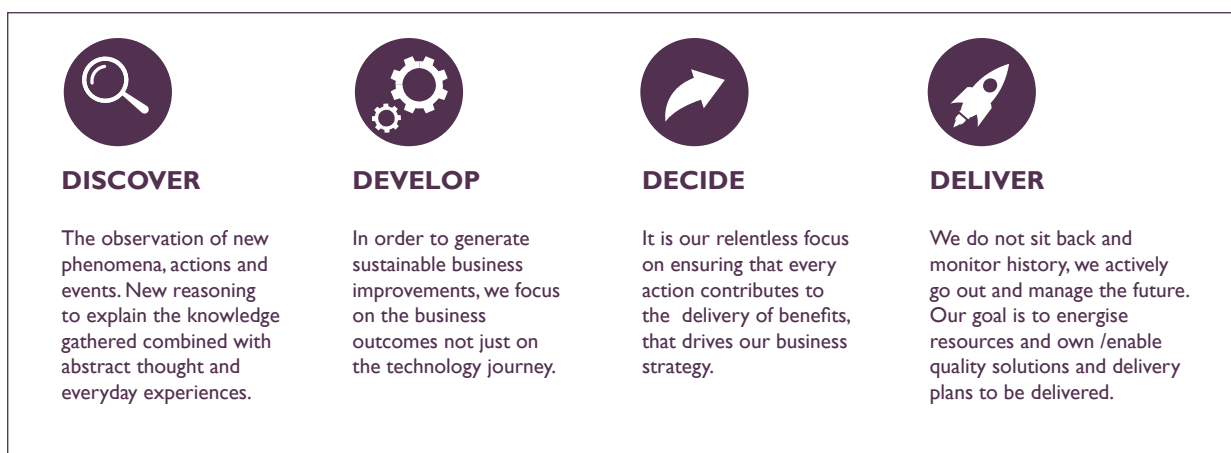


Figure 1 – NWT proven four-stage methodology



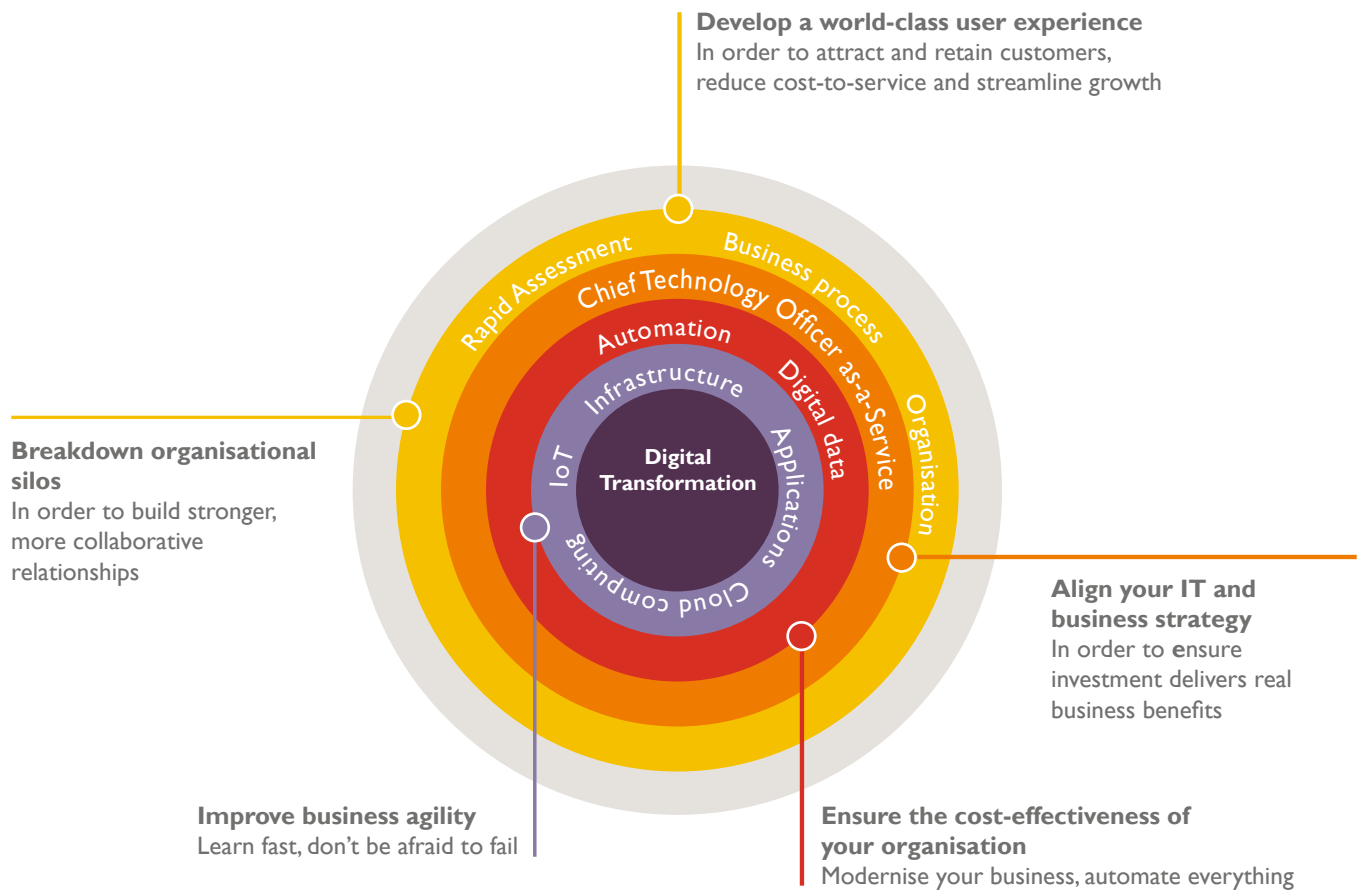


Figure 2 Digital transformation imperatives

We know that it is a daunting task to devise and implement the complex transformation programmes which are necessary in making the change to digital. NWT is happy to share our experience to support you in both designing and delivering successful programmes of work. We pride ourselves in the intelligent application of appropriate methodologies to enable defined outcomes that deliver the changes required by your organisation.

Our core values are simplifying the complex, sharing knowledge and expertise and an unwavering commitment to doing what is right. These values help us remain focused on working as a team to serve our clients and deliver beyond their expectations.

We recognise our clients need both long-term, programme-based, multi-person engagements and short-term, short-notice, single person engagements, which is why NWT adopts a flexible engagement approach which can deliver either.

What you can expect from NWT

- Expect a Programme Director with considerable industry and public sector experience
- A collaborative and empathetic approach to working with you and your organisation successfully
- Pragmatism born from real world leadership experience
- Direct, honest assessment of your current context – we will be your critical friend
- Deep understanding of current UK Government Digital and Technology policy
- Advice on implementation of the Service Standard and Technology Code of Practice
- Flexible deployment and transparent commercial options designed around your needs.



Our Way of Working



Prior to the commencement of provision of any service procured under the G-Cloud framework, we request that you provide a completed Purchase Order and Call-Off Contract. We are happy to receive these electronically and are also happy to commence work with a Letter of Intent which indicates that the Purchase Order and Call-Off Contract are being prepared. All services are invoiced monthly in arrears. Payment terms are 30 days net of date of invoice. Invoices are based on agreed outcomes and deliverables using our published SFIA rate card.

Our onboarding process

Once a purchase order has been received, we will engage with the nominated client point of contact to arrange an engagement start-up meeting with the programme sponsor and other relevant stakeholders. During this start-up meeting, we confirm the scope of the engagement, the key activities, deliverables and expected outcomes, high-level timescales and the input and engagement required from stakeholders to ensure success.

We will then work in partnership to define and agree a Statement of Work and quickly mobilise the appropriate resources and bring our experts onboard quickly and smoothly.

The specific deliverables of this service are tailored on a per engagement basis to reflect context, scale, drivers, requirements and desired outcomes.

Our offboarding process

Offboarding varies on a per engagement basis to reflect context, client requirements and desired outcomes. Specific activities and deliverables will be defined in detail in the Statement of Work.

Training and knowledge transfer

Typically, NWT takes a “train the trainer” approach throughout any engagements we undertake. Where relevant, your team will be mentored and coached in both the technologies and architectures we are delivering and in how to pass this knowledge on to their colleagues.

We work closely with our clients’ technical staff throughout our engagements, helping them to “learn by doing” and transferring essential skills and knowledge to your in-house team. We can also source and arrange formal training for our clients and their staff via relationships we have in place with a number of vendors and training providers.

Support

Support is carefully tailored to the engagement and the specific requirements or your organisation.



In summary

NWT has provided Programme Delivery support to large Government bodies and can offer full PDaaS for complex programmes of work covering programme design and planning to end-to-end programme delivery. Additionally, we can also provide more focused Programme Delivery support to help address a specific technology challenge. Whether you need short-term assistance to bridge a gap in your migration or transformation capability or a full multi-functional programme team deployed to design and deliver a major transformation, we will apply our wealth of Government experience to guide you on your digital journey.

To discuss your requirements in more detail, please contact info@newworldtech.io indicating your area of interest and a member of our team will contact you to discuss how we can help you.

We are pleased to offer initial consultations free of charge and obligation to Government departments, agencies and public sector organisations.



Helping you achieve your digital imperatives

Over the past five years, NWT has utilised its own industry experts coupled with strategic partnerships to offer a range of enterprise-grade Consultancy Services that are designed to help our clients embrace the digital world and modernise their IT. Our experts tap into a wealth of knowledge and expertise gained whilst working at CEO, CTO, CFO level to deliver immediate and sustainable value for our clients.

NWT has established key strategic partnerships and alliances with world-class organisations in order to create positive outcomes for our clients. Built on a foundation of collaboration, differentiation and innovation, our partner ecosystem underpins and complements our own specialised consulting capabilities and real-world experience enabling us to deliver the right solutions and teams to address the complex, critical business challenges our clients face in a time of unprecedented disruption and change.

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