

## Improving collaboration with Microsoft Teams

### What is Microsoft Teams?

At its core, Teams is a software platform that provides a workforce with a single space to share information and work together. It integrates seamlessly with the entire suite of tools, including everything from Skype to Microsoft Office and many 3<sup>rd</sup> party applications from the Microsoft store.

### Use Cases

#### Programme Management and Delivery

- **Programme tracking** – with teams integrating video, chat, is a key feature of the platform. In addition, you can create team spaces that mirror your programme delivery structure helping you structure the communications. You can also integrate apps like Trello and Flow to improve task tracking and management.

#### Software Engineering

There is a wide variety of use cases for engineering teams looking to use a platform like Microsoft Teams, including:

- **Bug tracking** – use the chat-based feature to enable real-time chat between groups of technical teams. With teams, it is possible to integrate into GitHub and Visual Studio to provide a combined development experience.
- **Streamline daily scrum meetings** – use teams to perform virtual stand-ups using integrated video, chat and screen sharing. Integrate with Kanban tools to improve productivity.

#### Marketing

- **Improve product launch** – use Teams to coordinate project launch tasks, integrate Twitter feeds into your product launch teams.
- **Replace old intranets** – use the channel features in Teams to build a new intranet site that is dynamic and not just static you can deliver chat services, rich content and integrate with other company business dashboards.

#### Finance

- **Managing budgets** – management of budgets across an organisation can be extremely complicated, use Teams to share spreadsheets, documents and ask questions in real time.

#### Sales

- **Account Management** – with Teams you can coordinate account management and sales tasks across the globe, using Teams with chat and integrating with other applications like Salesforce and Microsoft Dynamics makes it the perfect sales management tool.
- **Proposal development** - managing Requests for Proposals can be a challenge. Microsoft Teams can act as a central hub where all the information is posted to ensure all members of your sales team are on the same page when it comes to new business opportunities.

### How can NWT help?

At NWT we use Microsoft Teams to run programme management, technical delivery and sales and account management.

We can help you plan your Teams deployment and then assist you in the implementation with our use-case identification support, onboarding, integration and training.

### Contact us